

How to access a linked profile via the NHS App

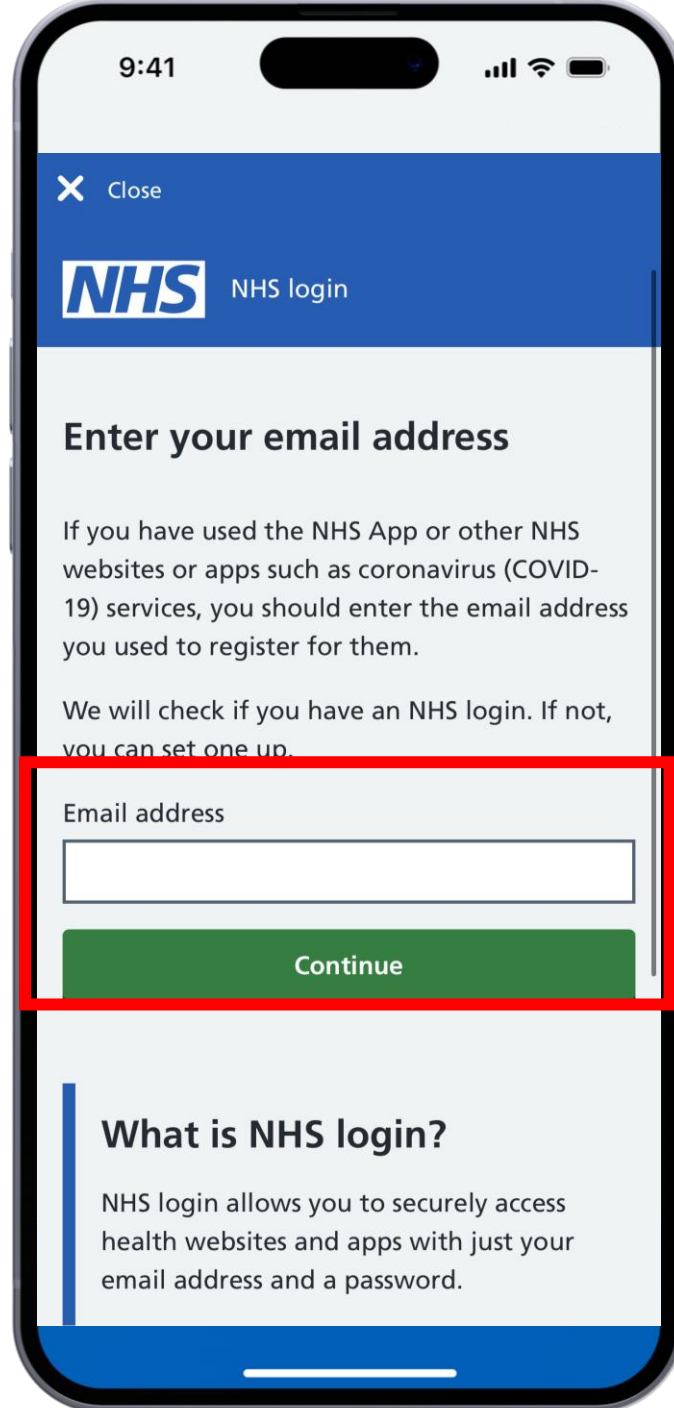
Mundesley Medical Centre
2024

1. Click on the
NHS app on
your phone or
tablet

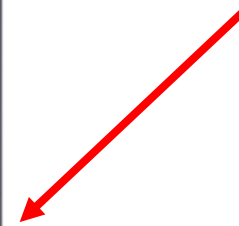


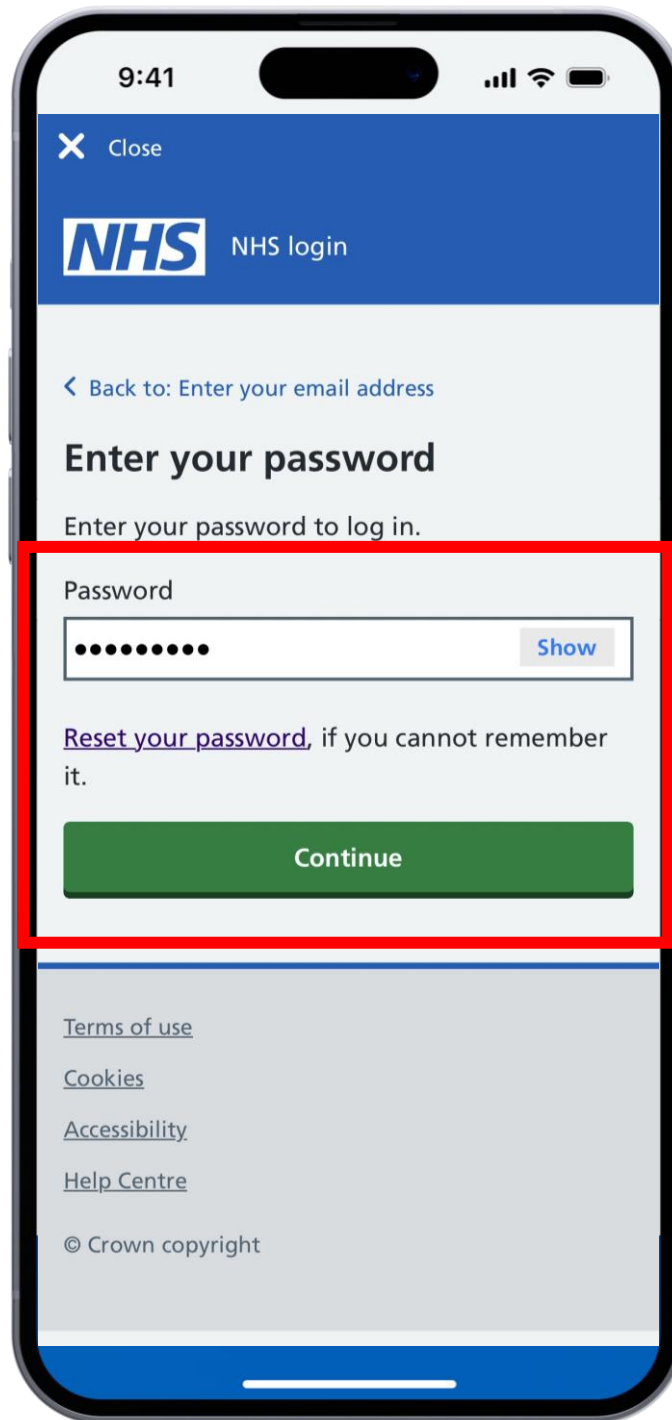
2. Click continue



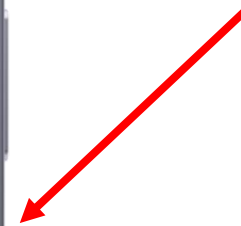


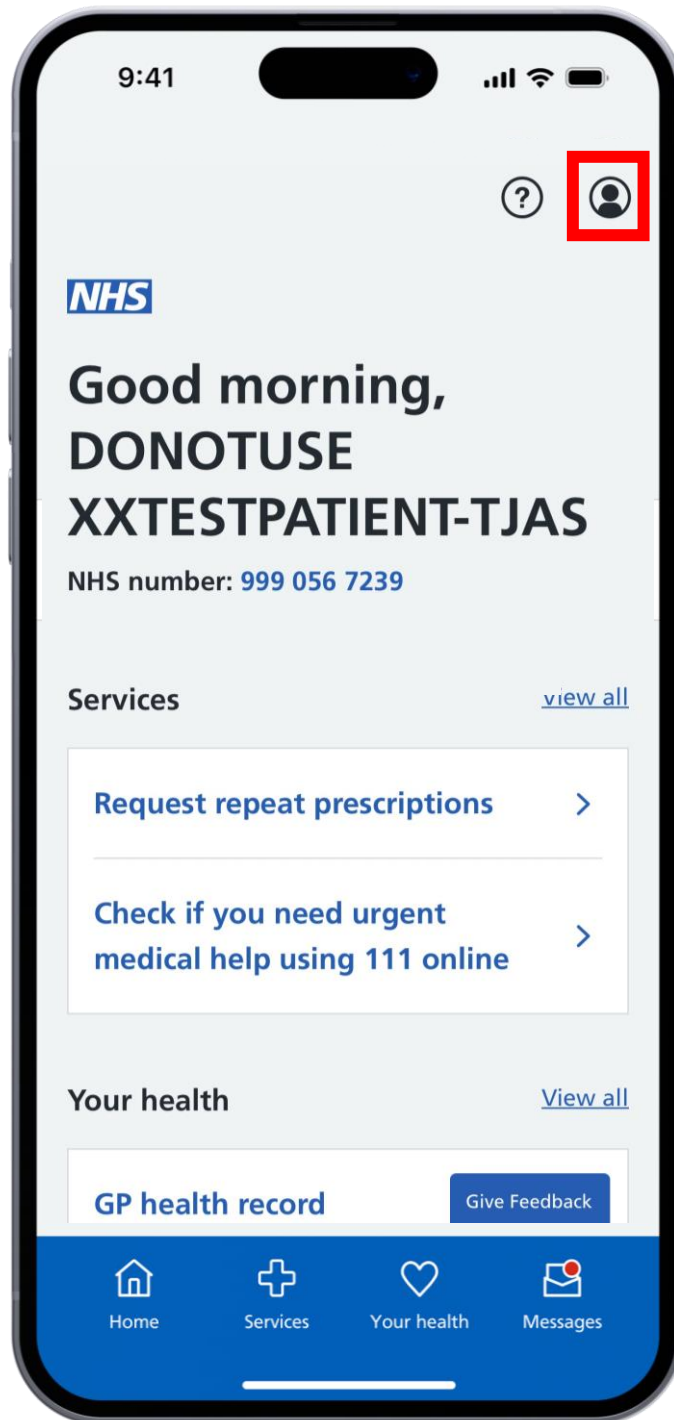
3. Type email address and press continue



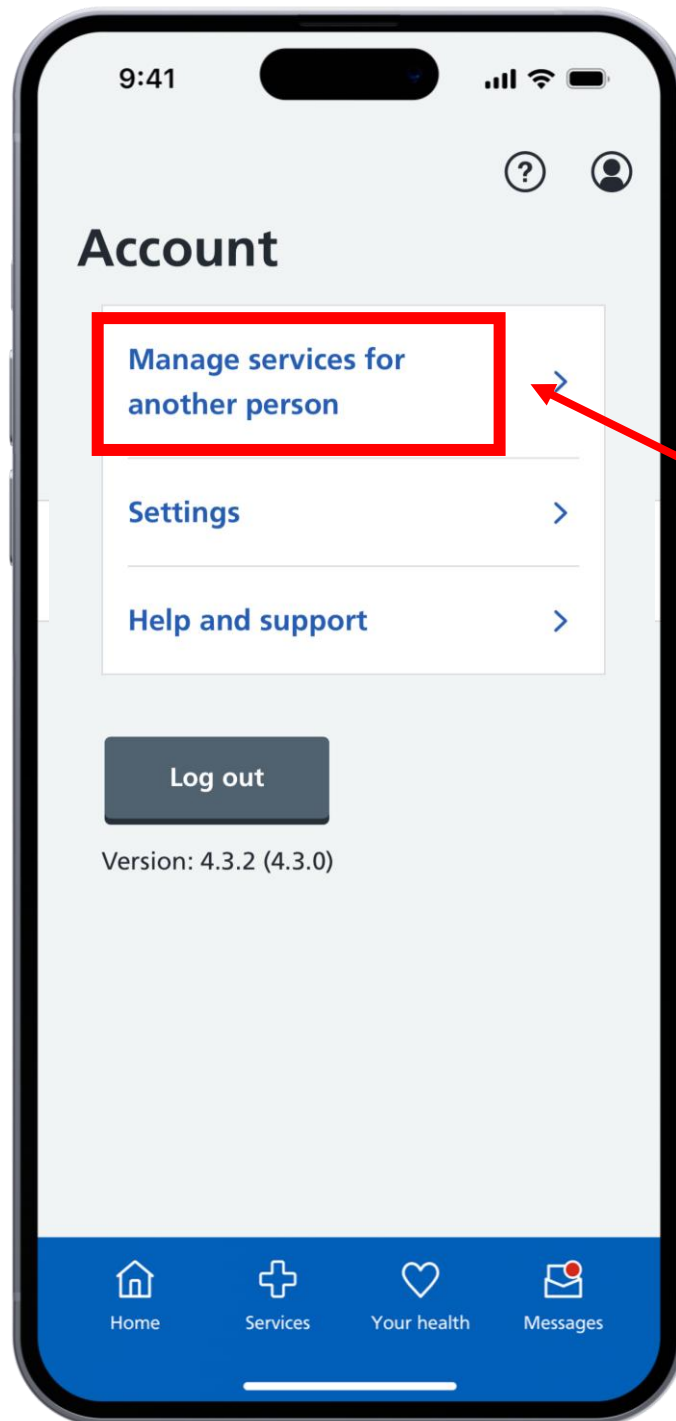


4. Type password and
press continue

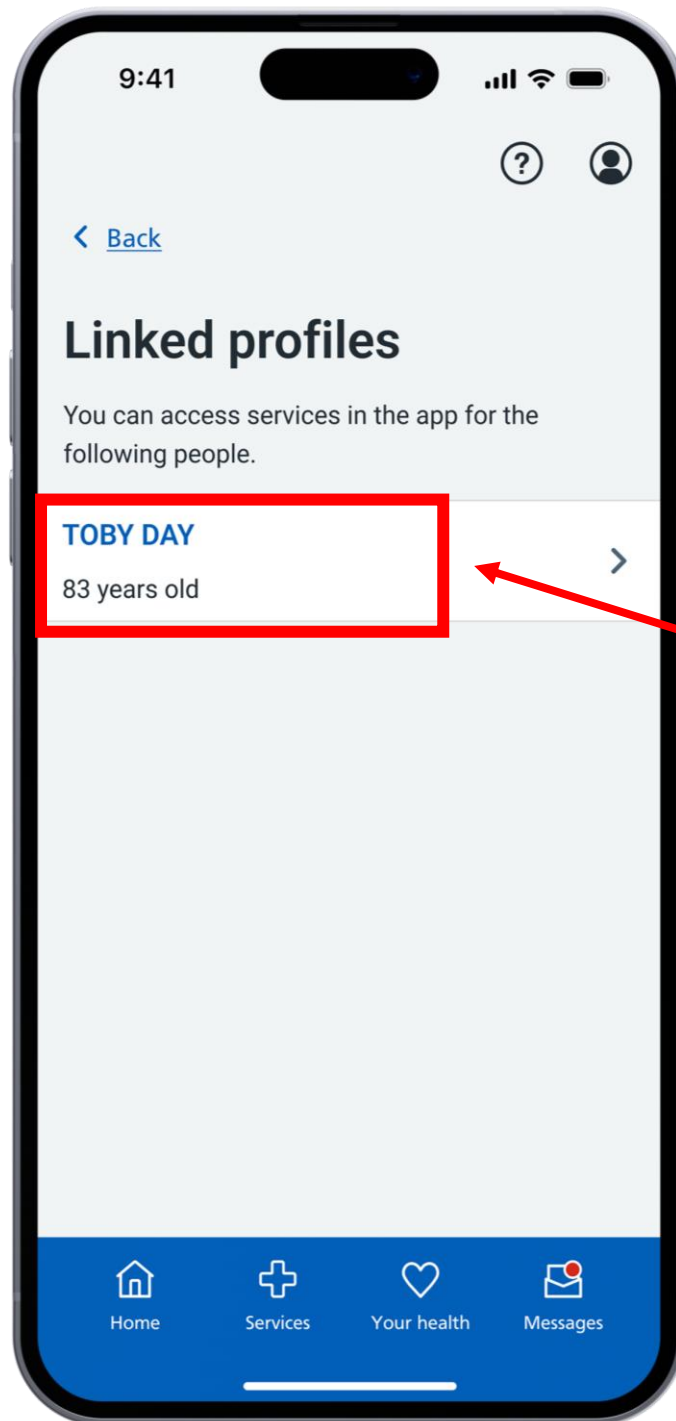




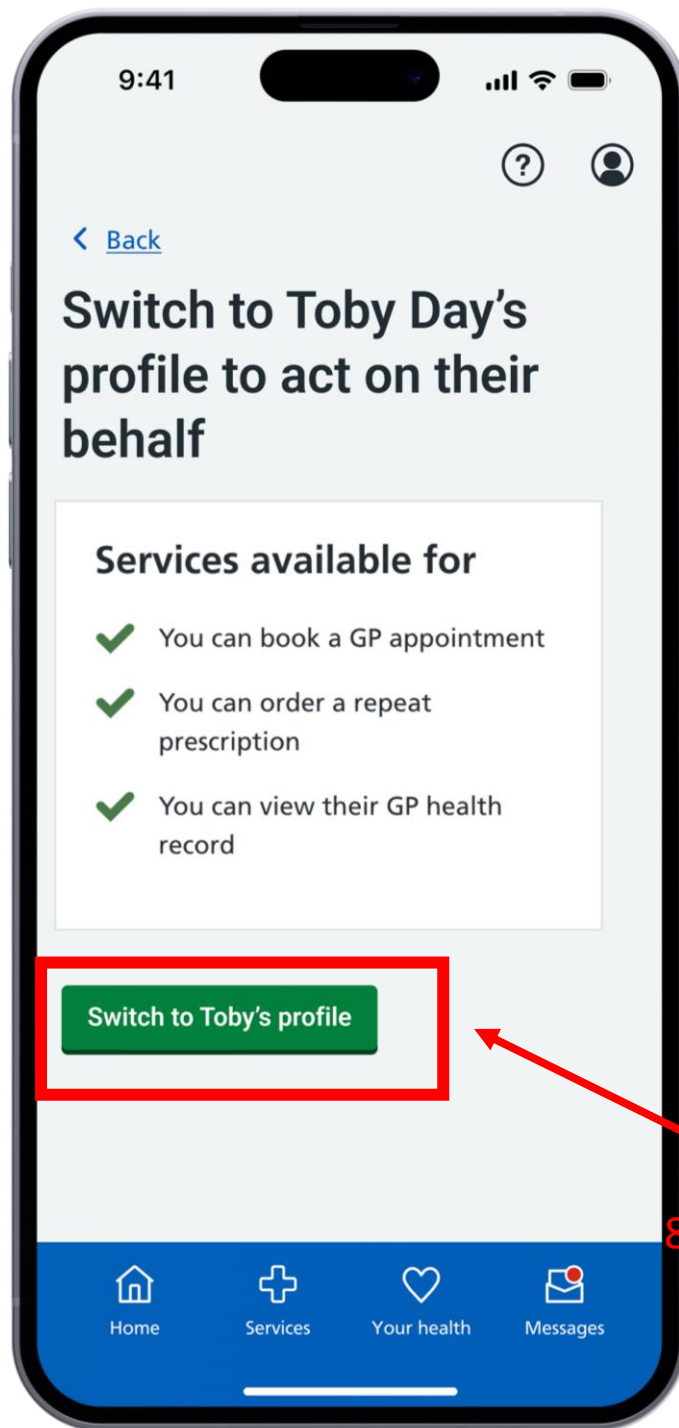
5. Click on figure icon



6. Click on "Manage services for another person"



7. The linked profile will appear here. Click on the name of the patient



< [Back](#)

Switch to Toby Day's profile to act on their behalf

Services available for

- ✓ You can book a GP appointment
- ✓ You can order a repeat prescription
- ✓ You can view their GP health record

Switch to Toby's profile

8. Click on "Switch to ___ profile"



Home



Services

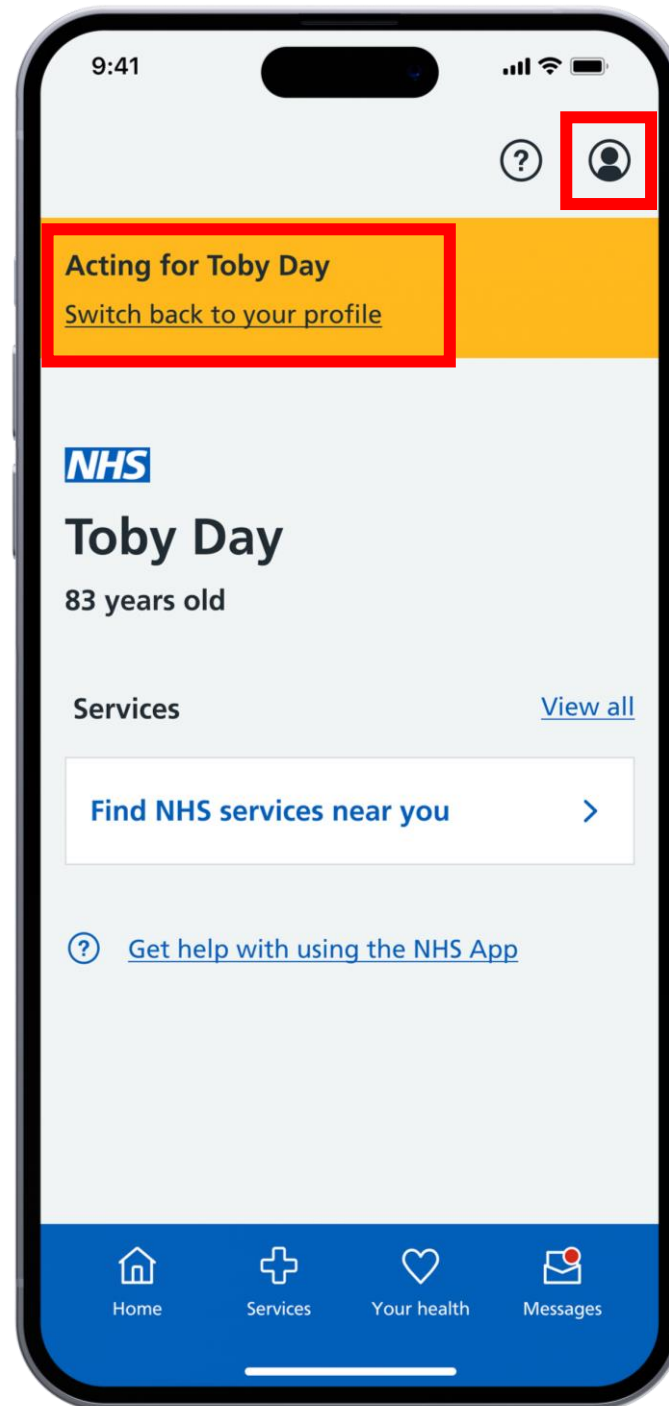


Your health



Messages

9. You will now be acting as the other patient. Yellow banner will display when you are on other patients' profile



10. To return to your own profile
Click on the figure icon and following the instructions again